### **PiT Count Volunteer Experience**

PRIOR TO THE COUNT
VOLUNTEER SIGN-UP

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TRAINING SESSION

**REMINDER 48H PRIOR** 

Fills out the registration form (which includes contact information), selects a training date and indicates availability for shifts, reports any medical conditions and provides an emergency contact.

Attends a training session (attendance should be recorded). Fills out forms, including waivers and an oath of confidentiality. After training: Understands the purpose of the count, has practiced the survey and is aware of the safety tips.

Receives an email including instructions on where to go and when, whom to contact and what to bring. Follows up via email or phone if unable to participate.



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#### DAY OF THE COUNT ARRIVAL AT HQ

Is greeted and directed to the registration table, where it is confirmed that training has been completed and forms are signed. Receives pre-assigned team and is directed to the team leader. Has access to beverages and snacks.

PRE-DEPLOYMENT RECEPTION

TEAM BRIEFING

Attends review of safety protocol with the PiT Count Coordinator and/or a police officer. .

Obtains instructions from Team Leader including a brief reminder of the survey form, safety tips and expectations for volunteers. Asks questions if necessary.



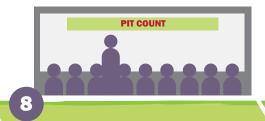
# DAY OF THE COUNT DEPLOYMENT

Signs out at the registration table. Walks, drives or takes public transit to designated map zone with team.



**DAY OF THE COUNT TEAM DEBRIEF** 

Reviews completed surveys and tally sheets with team leader to ensure they are clearly filled out and to correct missing/ambiguous fields.



#### **CANVASSING & SURVEYING**

Walks their designated map routes, approaching everyone they encounter. Surveys eligible and willing respondents, tallies those who are not. Stays with team members at all times and respects safety protocol. Receives calls from HQ regularly to ensure that the team has necessary supplies and to discuss any concerns. Travels back to HQ once team has finished surveying designated map zones.

signated map zones.

SIGN-OUT & CLOSING REMARKS

Fills out evaluation form (could be emailed later). Signs out and (optional) receives a thank-you package (e.g., letters, t-shirts, pens, magnets). Attends closing remarks by PiT Count Coordinator and/or public figure.

### **BACK AT HQ**

Checks in with team at registration table & returns any unused supplies. Welcomed with beverages and snacks.

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## AFTER THE COUNT FOLLOW-UP

Receives an email/letter acknowledging their participation that could include an invitation to complete an online evaluation survey; encouragement to contact organizers with questions, concerns and comments; and some results of the PiT Count.

This tool was developed by the Government of Canada's Homelessness Partnering Strategy in collaboration with the Canadian Observatory on Homelessness. It can be found on the Community Workspace on Homelessness (homelesshub.ca/workspace) and the Point-in-Time Count Toolkit (homelesshub.ca/pitcounttoolkit) Web pages.