

Reaching Home: Canada's Homelessness Strategy
Community Homelessness Report

Brandon

2025-2026

TEMPLATE FOR COMMUNITIES

SECTION 1: COMMUNITY CONTEXT

Overview

CHR 1

Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** and **improve access to safe, appropriate housing** over the last year.

Your response could include information about:

- Homelessness prevention and shelter diversion efforts;
- Housing move-ins;
- New investments in housing, subsidies and/or supports;
- Changes to investments in Housing First to respond to emerging needs, identifying the current percentage of Reaching Home funding allocated to this programming;
- Gaps in services;
- Efforts to support community capacity and/or innovation;
- Collaboration with other sectors;
- Efforts to address homelessness for specific groups (e.g., youth); and/or,
- Efforts to meet Reaching Home minimum requirements.

The Brandon Neighbourhood Renewal Corporation (BNRC) is the Community Entity responsible for Reaching Home funding in Brandon, Manitoba. The BNRC is the lead agency for both HIFIS and Coordinated Access. It also holds responsibility for the Indigenous and Rural and Remote streams outside of Brandon, excluding Winnipeg and Thompson.

The Indigenous stream, through the Indigenous Advisory Board, funds a few Brandon-based, Indigenous-led projects that provide important services to Indigenous people who are unhoused, as well as many Indigenous people who are unhoused and from elsewhere in the province. Collaboration between streams ensures that we efficiently maximize our Brandon funding, which does not currently meet identified, data-supported needs. Projects that are funded by the

Brandon stream, such as Housing First for Youth, serve predominantly Indigenous clients – and are supported by a culturally appropriate governance structure. In all cases the CE ensures eligibility boundaries, cost-allocation logic, and decision-making authority between streams.

BNRC met all minimum requirements prior to the March 31, 2026 deadline. It launched Coordinated Access on February 1, 2026, and intensified its work to establish high-quality data. Prior to this fiscal year, HIFIS/Coordinated Access had one staff member. The team now consists of a HIFIS manager, a Coordinated Access specialist, and a HIFIS specialist. BNRC is poised to hire two additional staff members to fill gaps on that team, thanks largely to funding from the Province of Manitoba. Meanwhile, at the program level, staff has increased by one – and BNRC now has a Reaching Home program manager, along with three coordinators for Brandon, Indigenous, and Rural and Remote funding streams. This year, all Reaching Home staff began working collaboratively as one cohesive team, which includes BNRC's executive director.

Similarly, the Community Advisory Board (CAB) worked hard this year, ramping up to monthly meetings and becoming well-acquainted with its role and responsibilities as a cornerstone of Brandon's community-based governance structure. In September, with the help of staff from the Canadian Alliance to End Homelessness (CAEH), CAB developed a two-year strategic plan and a work plan. In October, CAB members joined other pivotal community members at a Coordinated Access prioritization workshop. Finally, the renewed CAB was instrumental in BNRC meeting its minimum requirements by March 31, 2026.

CAB has also sought to increase the diversity of its membership and now includes one youth with lived experience and one Indigenous community member. The goal is to maintain three designated seats for Indigenous representation, filled by Indigenous-led organizations, Elders, Knowledge Keepers, or Indigenous community members with relevant expertise. These seats are currently filled. CAB also seeks to maintain two seats for individuals with lived experience. Both seats are currently filled.

During the Call for Proposals and funding process early in 2026, attention was paid to possible gaps. An area lacking data and funding was identified: Prevention and Shelter Diversion. In 2026–2028, all five Brandon projects funded by Reaching Home Brandon will be doing prevention and diversion work and keeping track in the correct HIFIS module, as well as reporting in Results Reporting Online (RROL). Most of these agencies were doing the work, demonstrating strong community initiative, but without dedicated funding and without reporting protocols in place.

The John Howard Society has completed its 24-bed transitional centre, serving men released from the Brandon Correctional Centre, men who require a Correctional Service of Canada halfway house, and men transitioning out of homelessness. Reaching Home contributed pre-development funding. The organization's staff are currently being onboarded to HIFIS/Coordinated Access.

YWCA Westman continues to work on its new Women's Campus (to replace the now-demolished Meredith House), with Reaching Home contributing a second round of pre-development funding. This project will incorporate a 45-bed crisis shelter, 20 apartments that will provide supportive housing for women and their children rebuilding their lives free from violence, as well as community gathering and learning spaces and commercially leased space that will deliver health services to women and families. Currently, the YWCA offers 24 beds at its emergency shelter.

Reaching Home Brandon continues to fund Youth Housing First via Youth for Christ Westman – approximately 85 per cent of their clients are Indigenous. The Manitoba Métis Federation's (MMF) Housing First Program was transitioned to the Indigenous stream for consideration for the fiscal years 2026–2028, at the January 2026 Call for Proposals for all three streams. However, the Indigenous Advisory Board declined to fund the MMF due to its recent assessment outcomes. The Indigenous stream continues to fund another Youth Housing First program in Brandon – an Indigenous-led program delivered under the auspices of the Brandon Friendship Centre. The Indigenous stream launched an Expression of Interest on March 24 to identify an Indigenous-led organization to run the Housing First program in Brandon – with \$200,000.00 set aside for this purpose.

BNRC engaged CAEH for two full-day training sessions that were offered to projects in all three streams: Homelessness 101 and Trauma-Informed Practice. These were well attended by participants in Brandon and beyond. As of March 31, 2026, 13 agencies with 20 programs are using HIFIS. Some agencies have multiple programs on the system. All 13 agencies are welcome at the Coordinated Access table. Due to programmatic differences, there may be more than one program representative.

Currently, 11 agencies participate in Coordinated Access meetings on a weekly basis.

HIFIS module use depends on agency and program needs. Not all programs use all modules. But across the

community, the following modules are utilized regularly:

Client Details; Consent; Documents; Family; Housing History; Identification; Indigenous Status; Various Factors; Admissions; Bulletins; Case Management; Coordinated Access; Encampments; Group Activities; and Housing Placements.

HIFIS Diversion module implementation will begin in the next fiscal year.

The HIFIS department supports an additional four programs in rural Manitoba, including Portage la Prairie Community Revitalization Corporation's Reaching Home (Housing First program), the Canadian Mental Health Association Swan Valley Branch drop-in program (621 Health Access Centre) in Swan River, and Oscar's Place Day and Night Programs in The Pas.

The CE worked collaboratively with six projects to ensure each could receive funding to further their efforts to prevent and reduce homelessness, while also supporting the evolution of a rigorous Coordinated Access. They are: Brandon and Area Youth for Christ - Housing First for Youth; BNRC – HIFIS/Coordinated Access; Pregnancy Support Centre – BridgeWay Housing Program; YWCA Westman – Direct Support Worker – Supporting Clients to Independence; Western Manitoba Women's Centre – Brandon Advocacy Program; Samaritan House Ministries, Safe and Warm Shelter – Coordinated Access Intake Supervisor.

CHR 2

How has the community's approach to addressing homelessness changed with the implementation of Reaching Home?

Communities are strongly encouraged to use the **"Reflecting on the Changing Response to Homelessness"** worksheet to help them reflect on how the approach has changed and the impact of these changes at the local level. Communities are also encouraged to reflect on changes to investments in Housing First over time, where applicable.

Brandon's approach to addressing homelessness has shifted significantly with the implementation of Reaching Home. This change was not been immediate or linear. There has been a clear move away from fragmented, agency-specific responses toward a more coordinated, system-level approach, grounded in shared priorities, data, and collective

accountability.

Governance and partnerships

Historically, governance related to homelessness in Brandon lacked clarity and consistency. Decisions were often made in silos, participation in decision making was uneven, and communication across agencies was informal and dependent on individual relationships. CAB member reflections reinforce that previous governance arrangements were perceived as unclear and accessible primarily to a limited number of agencies, with collaboration occurring inconsistently and without shared standards.

Under Reaching Home, governance structures have become more explicit and more intentional. The Community Advisory Board is increasingly functioning as a true governance body, with clearer roles, expectations, and processes. Education and repeated engagement have improved understanding of CAB's responsibilities, and there is growing recognition that homelessness response is not the responsibility of any one agency or individual.

Several CAB members emphasized that improved governance has resulted in clearer, more productive discussions around the table, with greater willingness to acknowledge challenges, follow agreed upon processes, and engage in shared problem solving. At the same time, reflections consistently note that Indigenous representation and leadership within governance structures remain insufficient and require continued attention. Governance improvements are underway, but they are not complete.

Importantly, CAB member reflections highlight that stronger governance has also improved staff safety and clarity, by reducing ambiguity in expectations and decision making responsibility. This points to governance changes having impacts not only at the system level but also on frontline working conditions.

Data, HIFIS, and outcomes based approaches

The community's approach to data and information management has changed under Reaching Home. Homelessness data existed prior to Reaching Home, but it was fragmented, inconsistently collected, and not routinely used to inform coordinated decisions. Data was often perceived as an administrative requirement rather than a shared system asset. Over the Reaching Home years, since 2019, HIFIS has shifted from being optional or peripheral to becoming central to community coordination. There is now a shared platform that supports system wide visibility, prioritization, and reporting. CAB members highlighted increased understanding of why data matters, including its impacts on funding advocacy, planning, and accountability.

Several reflections underscore that increased staffing capacity at BNRC has been critical to this shift. The addition of dedicated HIFIS, Coordinated Access, and encampment related roles was repeatedly identified as a “big win,” enabling more timely data updates, problem solving, and training support for agencies.

At the same time, CAB members were clear that progress has come with costs. Administrative burden has not decreased and, in some cases, has increased, requiring agencies to hire additional staff to meet documentation and reporting expectations. Capacity constraints, staff burnout, and the challenge of keeping data current remain ongoing concerns. Trust and client comfort continue to shape what information can realistically be collected, reminding the community that data quality is inseparable from relational practice.

Overall, data use is more consistent and more transparent than before, but the system remains in a learning phase with respect to outcomes based decision making.

Coordinated Access

The most visible system change under Reaching Home has been the implementation of Coordinated Access.

Previously, people experiencing homelessness often accessed services by approaching multiple agencies, repeating their stories, navigating unaligned waitlists, and relying heavily on advocacy or timing. Access to housing and supports was inconsistent and frequently relationship dependent.

Coordinated Access has begun to address these issues by clarifying access points, supporting coordinated referrals, and establishing a By Name List to inform prioritization based on vulnerability, risk, and length of homelessness. CAB members consistently identified this shift as moving the community away from “filling beds” toward focusing on client fit, appropriate supports, and long term success.

Reflections also highlight that Coordinated Access has encouraged agencies to work more collaboratively rather than competitively. While this shift is not complete, several CAB members noted movement away from agency centric approaches toward a shared understanding that effective transitions out of homelessness require coordinated effort across the system.

At the same time, implementation remains uneven. Staff engagement and buy in vary across organizations, and some adversarial or siloed practices persist. CAB members emphasized that full implementation will require ongoing education, relationship building, and cultural change within agencies, not merely technical processes.

Looking ahead, reflections point to the need for more robust outreach capacity, particularly into encampments, expanded intake options (including after hours access), and continued prioritization of people sleeping rough. These aspirations reflect recognition that Coordinated Access must remain flexible and responsive to local realities.

Impacts of the changes

Overall, Reaching Home has supported a shift in Brandon from a largely reactive and fragmented response toward a more structured, governance led, and system oriented approach. CAB members broadly agree that benefits are emerging most clearly for people experiencing homelessness and for frontline staff, through clearer processes, improved coordination, and more transparent decision making.

Some impacts remain difficult to quantify at this stage. Baselines for reduction targets are still developing, Indigenous representation in governance remains incomplete, and not all funding streams or organizations are fully aligned. Benefits and unintended consequences continue to surface as implementation matures.

What has changed most significantly is not simply the introduction of new tools or processes, but the collective expectation that homelessness is a shared responsibility requiring coordination, accountability, data informed decision making, and ongoing reflection. The community understands that this work is ongoing and that continued learning, critique, and partnership – particularly with Indigenous communities – are essential to ethical system development.

Collaboration between Indigenous and non-Indigenous partners

Note: It is expected that communities will continuously work to improve collaboration between Indigenous and non-Indigenous partners over time. If your community is working to improve a specific collaboration requirement that had been self-assessed as met in a previous CHR, you should still select “Yes” from the drop-down menu for this CHR.

CHR 3

Please select your community from the drop-down menu:

Brandon (MB)

Your community: **Has only DC funding available.**

CHR 4

a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of:

• Implementing, maintaining and/or improving the Coordinated Access system ?	Yes (Continuous improvement)
• Implementing, maintaining and/or improving, as well as using the HMIS ?	Yes (Continuous improvement)
• Strengthening the Outcomes-Based Approach ?	Yes (Continuous improvement)

As a reminder, meaningful collaboration with local Indigenous partners is expected for your community.

b) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please indicate **if any** of the following activities took place:

- Your community has established processes (formal or informal) for engaging with Indigenous partners on issues related to Coordinated Access and/or the HMIS.

→ Coordinated Access:	Yes
→ HMIS:	Yes

- Indigenous partners have roles and responsibilities related to governance for the Coordinated Access system and/or the HMIS throughout the lifecycle of these systems (implementation, maintenance and improvement).

→ Coordinated Access:	Yes
→ HMIS:	Yes

• Indigenous partners participate in Coordinated Access:	Yes
• Indigenous partners actively use the HMIS:	Yes
• Indigenous partners have access to HMIS data and reports:	Yes
• Indigenous partners participate in the Outcomes-Based Approach:	Yes

Note: As applicable, these activities should be described in further detail in CHR 4(c). This list is not meant to be exhaustive. Other relevant activities not listed above should be described in CHR 4(c).

c) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

Indigenous partners are involved on an ongoing basis in Reaching Home Brandon, Coordinated Access, and HIFIS. Indigenous organizations are represented on the Community Advisory Board (CAB), along with an unaffiliated Indigenous member. CAB meets monthly and provides oversight of community based system governance, Coordinated Access implementation, HIFIS policies, and outcomes based reporting. All minimum requirements, governance documents, Coordinated Access processes, HIFIS policies and forms, and the selection of baselines and targets for the 2025–2026 Community Homelessness Report were worked on by CAB members, fully discusses and approved with Indigenous participation. Indigenous perspectives influenced system planning and operational outcomes through participation in governance discussions related to system design, prioritization, accountability, and data use. These discussions informed decisions related to Coordinated Access processes, including escalation pathways, incident reporting and resolution,

and the roles and responsibilities between the CE, CAB, and system partners. BNRC's Coordinated Access Specialist position is held by an Indigenous staff member. This role supports day to day implementation of Coordinated Access and is carried out using a community informed and culturally responsive approach, in collaboration with the broader Coordinated Access and HIFIS team. Indigenous led organizations participate directly in Coordinated Access operations through the weekly Coordinated Access Working Group, where referrals, system flow, and implementation issues are discussed. Indigenous partners also participated in the Coordinated Access prioritization workshop held in October 2025, alongside other key system partners.

Several governance and operational documents were developed with Indigenous involvement, including:

- Reaching Home Brandon Community Advisory Board Terms of Reference and related annexes
- Reaching Home Brandon Coordinated Access Integrated, Community Based Governance Structure Terms of Reference, including the Coordinated Access and HIFIS Incident Reporting and Resolution Process
- Homeless Information Partnership Brandon Policy and Procedures Manual

Indigenous input informed governance structures, expectations related to data stewardship and data use, intake processes, and honoraria policies.

CAB members, including representatives from Indigenous led organizations, also identified the information required in quarterly HIFIS data reports to support governance oversight. These data reports, along with quarterly activity and financial reporting from funded projects, are used by CAB to monitor system level implementation, performance, and outcomes.

CHR 5

a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the local Indigenous partners, including those that sit on your CAB?

Yes

As a reminder, meaningful collaboration on the CHR with local Indigenous partners is expected for your community.

b) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please indicate if any of the following activities took place:

- Engagement with Indigenous partners took place in the early stages of CHR development, to determine how collaboration should be undertaken for the CHR.
- Collaboration with Indigenous partners took place when developing and finalizing the CHR.
- Indigenous partners reviewed and approved the final CHR.

Yes

Yes

Yes

Note: As applicable, these activities should be described in further detail in CHR 5(c). This list is not meant to be exhaustive. Other relevant activities not listed here can be described in CHR 5(c).

c) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

Yes, collaboration occurred throughout the completion of the Community Homelessness Report (CHR), including collaboration with Indigenous partners.

The Community Advisory Board (CAB), which includes three designated seats for Indigenous representation filled by Indigenous-led organizations or Indigenous community members, participated directly in the development of key CHR sections. CAB met regularly during the reporting period and specifically gathered to discuss and respond to the system-level reflective questions required for the Community Homelessness Report.

To complete the narrative portions of the CHR related to system change and community response, CAB members participated in a structured exercise using the Reflecting on the Changing Response to Homelessness worksheet. Each member contributes their perspective based on their role, organizational context, and involvement in the homelessness response system, if applicable. These perspectives were discussed collectively and consolidated into a single response that reflects shared themes and areas of agreement, rather than individual viewpoints. Indigenous perspectives informed how system progress, challenges, and gaps were described in the report, including attention to

cultural safety, access, and the impacts of broader structural factors affecting Indigenous homelessness. Other sections of the CHR, including the Community Context (Section 1), were drafted by the coordinator, who works closely with CAB and the HIFIS/Coordinated Access team throughout the year. Draft text was circulated to CAB members for review. CAB members, including Indigenous representatives, provided edits and suggested revisions to ensure the content accurately reflected current community conditions, system capacity, and lived realities. Feedback from CAB review was incorporated into the final submission.

Section 4: Community-Level Outcomes and Targets was a collaborative effort at the CAB table, with guidance from BNRC staff. Collaboration related to completion of the CHR occurred through ongoing CAB meetings, facilitated discussion, shared document review, and iterative revision prior to submission. Indigenous partners contributed to both the development of narrative responses and the validation of content included in the final report.

End of Section 1

SECTION 2: COORDINATED ACCESS SELF-ASSESSMENT

Note: It is expected that communities will continuously work to improve their Coordinated Access system over time. If your community is working to improve a specific Coordinated Access requirement that had been self-assessed as met in a previous CHR, you should still select “Yes” from the drop-down menu for this CHR.

Governance and Partnerships

Note: For communities that receive both Designated Communities (DC) and Indigenous Homelessness (IH) funding, this section is specific to the **DC Community Advisory Board (CAB)**.

CA 1	Communities must maintain an integrated, community-based governance structure that supports a transparent, accountable and responsive Coordinated Access system, with use of an HMIS. The CAB must be represented in this structure in some way.	
	a) Is an integrated, community-based governance structure in place that supports a transparent, accountable and responsive Coordinated Access system and use of the local HMIS?	Yes
	b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?	Yes
CA 2	Does the integrated governance structure that supports Coordinated Access and use of HMIS include representation from the following:	
	Federal Homelessness Roles:	
	→ Community Entity:	Yes – as a CAB member with ex-officio status and a member of the overall governance structure
	→ Community Advisory Board:	Yes
	→ Housing, Infrastructure and Communities Canada (HICC):	Yes – as a CAB member with ex-officio status and a member of the overall governance structure
	→ Organization that fulfills the role of Coordinated Access Lead:	Yes
	→ Organization that fulfills the role of HMIS Lead:	Yes
	Homelessness roles from other orders of government:	

→ Provincial or territorial government:	Yes – as a CAB member and a member of the overall governance structure
→ Local designation(s) relative to managing provincial or territorial homelessness funding, as applicable (e.g., Service Manager in Ontario):	Not applicable
→ Municipal government:	Yes – as a CAB member and a member of the overall governance structure
→ Local designation(s) relative to managing municipal homelessness funding, as applicable:	Not applicable
• Local groups with a mandate to prevent and/or reduce homelessness, as applicable:	Yes
• Local Indigenous partners:	Yes – as a CAB member and a member of the overall governance structure
• Population groups the Coordinated Access system intends to serve (e.g., providers serving youth experiencing homelessness):	Yes – as a CAB member and a member of the overall governance structure
• Types of service providers that help prevent homelessness and those that help people transition from homelessness to safe, appropriate housing in the community:	Yes – as a CAB member and a member of the overall governance structure
• People with lived experience of homelessness:	Yes

CA 3	Is there a document that identifies how various homeless-serving sector roles and groups are integrated and aligned in support of the community's overall goals to prevent and reduce homelessness and, if requested, can this documentation be made publicly available? At minimum, the following roles and groups must be included: • Community Entity; • Community Advisory Board; • Coordinated Access Lead and HMIS Lead; • Provincial or territorial and municipal designations relative to managing homelessness funding, as applicable; • Local groups with a mandate to prevent and/or reduce homelessness, as applicable; and, • Local Indigenous partners.	Yes
CA 4	a) Has a Coordinated Access Lead organization been identified?	Yes
	b) Has an HMIS Lead organization been identified?	Yes
	c) Do the Coordinated Access Lead and HMIS Lead collaborate to: • Improve service coordination and data management; and, • Increase the quality and use of data to prevent and reduce homelessness?	Yes
	d) Have Coordinated Access Lead and HMIS Lead roles and responsibilities been documented and, if requested, can this documentation be made publicly available?	Yes

CA 5	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving the Coordinated Access system? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
CA 6	a) Consider the CAB expectations outlined below. Is the CAB currently fulfilling expectations related to its role with addressing homelessness in the community? Background: The Reaching Home Directives outline expectations specific to the CAB and its role with addressing homelessness in the community. These expectations are summarized below under four roles. Community-Based Leadership: To support its role, collectively, the CAB: • Is representative of the community; • Has a comprehensive understanding of the local homelessness priorities in the community; and, • Has in-depth knowledge of the key sectors and systems that affect local priorities. Planning: • In partnership with the Community Entity, the CAB gathers all available information related to local homelessness needs in order to set direction and priorities, understand what is working and what is not, and develop a coordinated approach to meet local priorities. • The CAB helps to guide investment planning, including developing the Reaching Home Community Plan and providing official approval, as well as assessing and recommending projects for Reaching Home funding to the Community Entity. Implementation and Reporting:	Yes

- The CAB engages in meaningful collaboration with key partners, including other orders of government, Indigenous partners, as well as entities that coordinate provincial or territorial homelessness initiatives at the local level, where applicable.

- The CAB coordinates efforts to address homelessness at the community level by supporting the Community Entity to implement, maintain, and improve the Coordinated Access system, actively use the local HMIS, as well as prevent and reduce homelessness using an Outcomes-Based Approach.
- The CAB approves the Reaching Home Community Homelessness Report.

Alignment of Investments:

- CAB members from various orders of government support alignment in investments (e.g., they share information on existing policies and programs, as well as updates on funding opportunities and funded projects).
- CAB members provide guidance to ensure federal investments complement existing policies and programs.

CA 7

Are the following CAB documents being maintained **and** are they available upon request?

- Terms of Reference.

Yes

- Engagement strategy that explains how the CAB intends to: → Achieve broad and inclusive representation; Coordinate partnerships with the necessary sectors and → systems to meet its priorities (e.g., beyond the homeless-serving sector); and, → Integrate local efforts with those of the province or territory.	Yes
Procedures for addressing real and/or perceived conflicts of interest (e.g., members recuse themselves when they have ties to proposed projects), including the membership of elected municipal officials.	Yes
Procedures for assessing and recommending project proposals for federal funding under Reaching Home (e.g., supporting a fair, equitable, and transparent assessment process as set out by the Community Entity).	Yes
Exclusive and shared responsibilities between the CAB and Community Entity.	Yes
- Membership terms and conditions, including: → Recruitment processes; → Length of tenure; → Attendance requirements; → Delegated tasks; and, → Having at least two seats available for the alternate Community Entity and CAB/Regional Advisory Board (RAB) member, where applicable.	Yes

CA 8	a) Do all service providers receiving funding under the Designated Communities (DC) or Territorial Homelessness (TH) stream participate in the Coordinated Access system?	Yes
	b) Has participation in the Coordinated Access system been encouraged from providers that serve people experiencing or at-risk of homelessness, and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
	c) Has participation been encouraged from providers that could fill vacancies through the Coordinated Access system (e.g., they have housing units, subsidies and/or supports that could be accessed by people experiencing homelessness), and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
Systems Map and Resource Inventory		
CA 9	a) A systems map identifies and describes the service providers that participate in the Coordinated Access system. Does the community have a current systems map and , if requested, can it be made publicly available?	Yes
	b) Does the systems map include the following elements:	
	→ Name of the organization and/or service provider:	Yes
	→ Type of service provider (e.g., emergency shelter, supportive housing):	Yes
	→ Funding source(s):	Yes
	→ Eligibility for service (e.g., youth):	Yes

	→ Capacity to serve (e.g., number of units):	Yes
	→ Role in the Coordinated Access system (e.g., access point):	Yes
	→ Role with maintaining quality data used for a Unique Identifier List (e.g., keep data up-to-date for housing history):	Yes
	→ If the service provider currently uses the HMIS:	Yes
	c) Over the last year, was the systems map used to guide efforts to improve:	
	→ The Coordinated Access system (e.g., identify opportunities to increase participation):	Yes
	→ Use of the HMIS (e.g., identify opportunities to onboard new service providers):	Yes
	→ Data quality (e.g., increase data comprehensiveness):	Yes
CA 10	a) Are all housing and related resources funded under the DC or TH stream included in the Resource Inventory? This means that they fill vacancies using the Unique Identifier List, following the vacancy matching and referral process.	Yes
	b) For each housing and related resource in the Resource Inventory, have eligibility criteria been documented?	Yes
	c) For each housing and related resource in the Resource Inventory, have prioritization criteria, and the order in which they are applied, been documented and , if requested, can this documentation be made available? At minimum, depth of need (i.e., acuity) must be included as a factor in prioritization.	Yes
Service Navigation and Case Conferencing		

CA 11	a) Are there processes in place to ensure that people are being supported to move through the Coordinated Access process? This is often referred to as service navigation or case conferencing.	Yes
	b) Have these processes been documented and , if requested, can this documentation be made available?	Yes
	c) Do the processes include expectations for the following:	
	→ Helping people to identify and overcome barriers to accessing appropriate services and/or housing and related resources.	Yes
	→ Keeping people's information up-to-date in the HMIS (e.g., interaction with the system, housing history, as well as data used to inform eligibility and prioritization for housing and related resources).	Yes
Access Points to Service		
CA 12	a) Are access points available in some form throughout the geographic area covered by the DC or TH funded region, so that people experiencing or at-risk of homelessness can be served regardless of where they are in the community?	Yes
	b) Have access points been documented and is this information publicly available?	Yes
CA 13	a) Are there processes in place to monitor if there is easy, equitable and low-barrier access to the Coordinated Access system and to respond to any issues that emerge, as appropriate?	Yes
	b) Have these processes been documented and , if requested, can this documentation be made available?	Yes

Initial Triage and more In-Depth Assessment

CA 14	a) Is the triage and assessment process documented in one or more policies/protocols?	Yes
	b) Does the documented triage and assessment process address the following and, if requested, can the documentation be made available:	
	→ Consents: Ensuring that people have a clear understanding of the Coordinated Access system, as well as how their personal information will be shared and stored. Includes addressing situations where people may benefit from services, but are not able or willing to give their consent.	Yes
	→ Intakes: Documenting that people have connected or reconnected with the Coordinated Access system and have been entered into the HMIS, including obtaining or reconfirming consents, creating or updating client records, and entering transactions in the HMIS.	Yes
	→ Initial triage: Ensuring safety and meeting basic needs (e.g., food and shelter), and guiding people through the process of stopping an eviction (homelessness prevention) or finding somewhere to stay that is safe and appropriate besides shelter (shelter diversion).	Yes
	→ More in-depth assessment: Gathering information to gain a deeper understanding of people's housing-related strengths, depth of need, and preferences, including through the use of a common assessment tool(s) to inform prioritization for vacancies in the Resource Inventory.	Yes

	→ Community referrals: Gathering information to understand what services people are eligible for and identifying where they can go to get their basic needs met, get help with a housing plan and/or connect with other related resources.	Yes
	→ Housing plans: Documenting people's progress with finding and securing housing (with appropriate subsidies and/or supports, as applicable).	Yes
	→ Using a person-centered approach: Tailoring use of common tools to meet the needs and preferences of different people or population groups (e.g., youth), while also maintaining consistency in process across the Coordinated Access system.	Yes
CA 15	a) Is a common, unified triage and assessment process being applied across all population groups in the community and , if requested, can this documentation be made available?	Yes
	b) If more than one triage and/or assessment tool is being used, is there a protocol in place that describes:	
	→ When each tool should be used (e.g., tools used only for youth verses those that can be used with more than one population group).	Yes
	→ When a person/family could be asked to complete more than one tool (e.g., if an individual becomes part of a family or a youth becomes an adult).	Yes

	How the matching process will be managed in situations where more than one person/family is eligible for the same vacancy and, because data to inform prioritization was collected using different tools, results are not the same (e.g., one tool gives a higher score for depth of need than the other). →	Yes
Vacancy Matching and Referral with Prioritization		
CA 16	a) Is the vacancy matching and referral process documented in one or more policies/protocols?	Yes
	b) Does your documented vacancy matching and referral process address the following:	
	→ Roles and responsibilities: Describing who is responsible for each step of the process, including data management.	Yes
	→ Prioritization: Identifying how prioritization criteria is used to determine an individual or family's relative priority on the Priority List (a subset of the broader Unique Identifier List) when vacancies become available (i.e., how the Priority List is filtered and/or sorted).	Yes
	→ Referrals: What information to cover when referring an individual or family that has been matched and how their choice will be respected, including allowing individuals and families to reject a referral without repercussions.	Yes
	→ Offers: What information to cover when a provider is offering a vacancy to an individual or family that has been matched and tips for making informed decisions about the offer.	Yes

	→ Challenges: How concerns and/or disagreements about prioritization and referrals will be managed, including criteria by which a referral could be rejected by a provider following a match.	Yes
	→ Resource Inventory management: Steps to track real-time capacity, transitions in/out of units, occupancy/caseloads, progress with referrals/offers, and housing outcomes.	Yes
CA 17	Are vacancies from the Resource Inventory filled using a Priority List, following the vacancy matching and referral process?	Yes
Section 2 Summary Tables		
The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the Coordinated Access and CAB Directives .		

Reminder: As per **Coordinated Access Minimum Requirement 1** under the Reaching Home directives, communities must meet all Coordinated Access minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Coordinated Access	Completed (score)	Completed (%)
Governance and partnerships (out of 8 points)	8	100%
System map and Resource Inventory (out of 2 points)	2	100%
Service navigation and case conferencing (out of 1 point)	1	100%
Access points (out of 2 points)	2	100%
Initial triage and more in-depth assessment (out of 2 points)	2	100%
Vacancy matching and referral with prioritization (out of 2 points)	2	100%
All (out of 17 points)	17	100%

End of Section 2

SECTION 3: HOMELESSNESS MANAGEMENT INFORMATION SYSTEM AND OUTCOMES-BASED APPROACH SELF-ASSESSMENT

Context		
CHR 7	a) In your community, is the Homeless Individuals and Families Information System (HIFIS) the Homelessness Management Information System (HMIS) that is being used?	Yes
Note: Throughout Section 3 and Section 4 of this CHR, questions that ask about the “HMIS” or the “dataset” refer to the HMIS identified in question CHR 7.		
Homelessness Management Information System (HMIS)		
HIFIS 1	Is an HMIS being actively used to collect and manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach? This includes using the HMIS to generate data for the Unique Identifier List and outcome reporting.	Yes
HIFIS 2	a) Are all Reaching Home-funded service providers actively using the same HMIS to manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach?	Yes

	b) Over the last year, were other providers (including those receiving other Reaching Home or federal funding, as well as non-federal funding) that serve people experiencing or at-risk of homelessness encouraged to actively use the HMIS? They may or may not have agreed to do so at this time.	Yes
HIFIS 3	a) Has the Community Entity signed the latest Data Provision Agreement (find the latest version <u>here</u> , which includes the Racial Identity field in the annex) with Housing, Infrastructure and Communities Canada (HICC)? This may have been done in a previous year.	Yes
	b) Are local agreements in place to manage privacy, data sharing and client consent related to the HMIS? These agreements must comply with municipal, provincial/territorial and federal laws and include: • A Community Data Sharing Agreement; and, • A Client Consent Form.	Yes
	c) Are processes in place that ensure there are no unnecessary barriers preventing Indigenous partners from accessing the HMIS data and/or reports they need to help the people they serve?	Yes
HIFIS 4	Has the Community Entity updated HIFIS to the latest version that was most recently confirmed as mandatory by HICC?	Yes
HIFIS 5	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving, as well as the use of the HMIS? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)

Data Uniqueness	
OBA 1	
a) Does the dataset include people currently experiencing homelessness that have interacted with the homeless-serving system?	Yes
b) Do people appear only once in the dataset?	Yes
c) Do people give their consent to be included in the dataset?	Yes
OBA 2	
Is there a written policy/protocol (“Inactivity Policy”) that describes how interaction with the homeless-serving system is documented? The policy/protocol must: • Define what it means to be “active” or “inactive”; • Define what keeps someone “active” (e.g., data entry into specific fields in HIFIS); • Specify the level of effort required by service providers to find people before they become “inactive”; • Explain how to document a person’s first time as “active”, as well as changes in “activity” or “inactivity” over time; and, • Explain how to check for data quality (e.g., run a report that shows the clients that are about to become inactive and work with outreach workers to update their files and keep them active, as needed).	Yes
OBA 3	
Is there a written policy/protocol that describes how housing history is documented (e.g., as part of a broader data entry guide for the HMIS)? The policy/protocol must: • Define what it means to be “homeless” or “housed” (e.g., define a housing continuum that shows which housing types align with a status of “homeless” versus “housed”); • Explain how to enter housing history consistently; and, • Explain how to check for data quality (e.g., run a report that shows the percentage of clients that have complete housing history, so that “unknown” fields can be updated).	Yes
Data Consistency	

OBA 4	To support Coordinated Access, is the HMIS used to generate data for a Unique Identifier List?	Yes
OBA 5	Is the HMIS used to <u>collect data</u> for setting baselines, setting reduction targets and tracking progress for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
Data Timeliness		
OBA 6	Is the dataset updated <u>as soon as</u> new information is available about a person for:	
	→ Interaction with the system (e.g., changes from “active” to “inactive”).	Yes
	→ Housing history (e.g., changes from “homeless” to “housed”).	Yes
	→ Data that is relevant and necessary for Coordinated Access (e.g., data used to determine who is eligible and can be prioritized for a vacancy).	Yes
OBA 7	Is data readily available and accessible, so that it can be used for Coordinated Access, the Outcomes-Based Approach and to drive the prevention and reduction of homelessness more broadly?	Yes

Data Completeness		
OBA 8	Are processes in place to ensure that all relevant and necessary data for filling vacancies is complete? For example, is data used to determine if someone is eligible and can be prioritized for a vacancy complete for each person in the dataset?	Yes
OBA 9	Are processes in place to ensure that data for every person in the dataset is as complete as possible for:	
	→ Interaction with the system:	Yes
	→ Housing history (including data about where people were staying immediately before becoming homeless and, once they've exited, where they went):	Yes
	→ Indigenous identity:	Yes
Data Comprehensiveness		
OBA 10	Does the dataset include all household types (e.g., singles and families experiencing homelessness)?	Yes
OBA 11	Does the dataset include people experiencing sheltered homelessness (e.g., staying in emergency shelters)?	Yes
OBA 12	Does the dataset include people experiencing unsheltered homelessness (e.g., people living in encampments)?	Yes
CHR 9	The following questions aim to help consider other factors that may impact data comprehensiveness. They do not directly assess progress with the minimum requirements.	
	a) Does the dataset include the following household types, as much as possible right now:	

→ Single adults:	Yes
→ Unaccompanied youth:	Yes
→ Families	Yes – All family members including dependents
b) Does the dataset include people staying in the following types of shelter:	
→ Permanent emergency shelter:	Yes
→ Seasonal or temporary emergency shelter:	Yes
→ Hotels/motel stays paid for by a service provider:	Yes
→ Domestic violence shelters:	Not applicable
c) Does the dataset include the following groups of people who have interacted with the system:	
→ People that identify as Indigenous:	Yes
→ People as soon as they interact with the system:	Yes – people are added on the first day
→ People experiencing hidden homelessness:	Yes
→ People staying in transitional housing:	Yes

	→ People staying in public institutions who do not have a fixed address (e.g., jail or hospital):	Yes
OBA 13	Under Reaching Home, at minimum, a comprehensive dataset includes all household types (OBA 10), people experiencing sheltered homelessness (OBA 11) and people experiencing unsheltered homelessness (OBA 12), as applicable. Consider your answers to questions OBA 10, OBA 11, OBA 12 and CHR 9. Does the dataset include everyone currently experiencing homelessness that has interacted with the homeless-serving system, as much as possible right now?	Yes
Data Use		
OBA 14	Note: For the purpose of this CHR, the dataset can only be used for monthly reporting if there is at least one full month of data available, and for annual reporting if there is at least one full fiscal year of data available.	
	a) <u>Can the dataset be used to set</u> monthly and annual baselines and reduction targets for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
	b) <u>Is the dataset being used to set</u> monthly and annual baselines and reduction targets for the following community-level outcomes:	

	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
OBA 15	Is data used to <u>inform action</u> related to preventing and reducing homelessness?	Yes
b) How is data being used to inform action? Please provide specific examples. Your response should include: • Examples of how data is used to develop and/or update clear plans of action for reaching your reduction targets; and/or, • Examples of how data is used to inform action in policy-making, program planning, performance management, investment strategies and/or service delivery.		
In the past fiscal year, data was used to propose funding for an Encampment Coordinator position provided by the Manitoba provincial government and to be filled in 2026. Funding was also allocated from the Reaching Home Indigenous stream for encampment outreach and case management services to support an overall city-wide encampment strategy in Brandon. The need for homelessness prevention and diversion data was identified as a gap in Brandon and that need informed funding decisions from the Reaching Home Brandon Community Advisory Board for the coming fiscal year. Concerns regarding an underrepresentation in unhoused youth data contributed to a policy change where individuals 16 years of age and older can sign a HIFIS and Coordinated Access consent form. The lack of unhoused youth data has also increased the need to onboard new youth serving programs in Brandon such as the Brandon Friendship Centre's Youth Safe Lodge.		

CHR 10	The following questions aim to determine how you will report data in Section 4 of your CHR.	
	a) What is the earliest you can report <u>monthly</u> data in Section 4 of your CHR, inclusively?	March 2020
	b) What is the earliest you can report <u>annual</u> data in Section 4 of your CHR, inclusively?	2020-21
	c) For 2025-26, did you use the Canadian methodology to report on outcomes in Section 4? Reminder: By March 31, 2026, all communities are expected to use the Canadian methodology for outcome reporting in their CHR. HIFIS users can use the Community Outcomes Report (COR) in HIFIS for Section 4. Non-HIFIS users must develop an equivalent report to the Canadian methodology for Section 4.	Yes
Partnerships		
OBA 16	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of strengthening the Outcomes-Based Approach? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
Data quality improvement		
OBA 17	a) Are efforts being made to improve data quality?	Yes

b) How was data quality improved? Please provide specific examples. Your response could reference one or more dimensions of data quality:

- Data uniqueness
- Data consistency
- Data timeliness
- Data completeness
- Data comprehensiveness

In the past fiscal year, new staff have been added to the HIFIS department. This has increased the level of support Partner Agencies receive, it has increased training opportunities for HIFIS users, and has increased the rate to which audits are completed and data errors or inconsistencies are reported to HIFIS Partners for correction. This added support has increased data consistency, uniqueness, timeliness, and completeness in the HIFIS system. The addition of the updated Coordinated Access policies and procedures has improved data timeliness and completeness as it contributes to the speed with which individuals experiencing homelessness are placed on the Coordinated Access list and prioritized for vacancies.

Reporting on other Community-Level Outcomes

CHR
11

a) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional monthly community-level outcomes for this CHR?

Reminder: Reporting on additional community-level outcomes is optional.

No

b) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional annual community-level outcomes for this CHR?

Reminder: Reporting on additional community-level outcomes is optional.

No

Section 3 Summary Tables

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **HIFIS Directive**.

	Completed	Started	Not Yet Started
Total	5	0	0

Homelessness Management Information System	Completed (score)	Completed (%)
Homelessness Management Information System (out of 5 points)	5	100%
All (out of 5 points)	5	100%

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Outcomes-Based Approach Directive**.

Reminder: As per **HIFIS Minimum Requirement 1** and **Outcomes-Based Approach Minimum Requirement 1** under the Reaching Home directives, communities must meet all HIFIS and Outcomes-Based Approach minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Outcomes-Based Approach	Completed (score)	Completed (%)
Data uniqueness (out of 3 points)	3	100%
Data consistency (out of 2 points)	2	100%

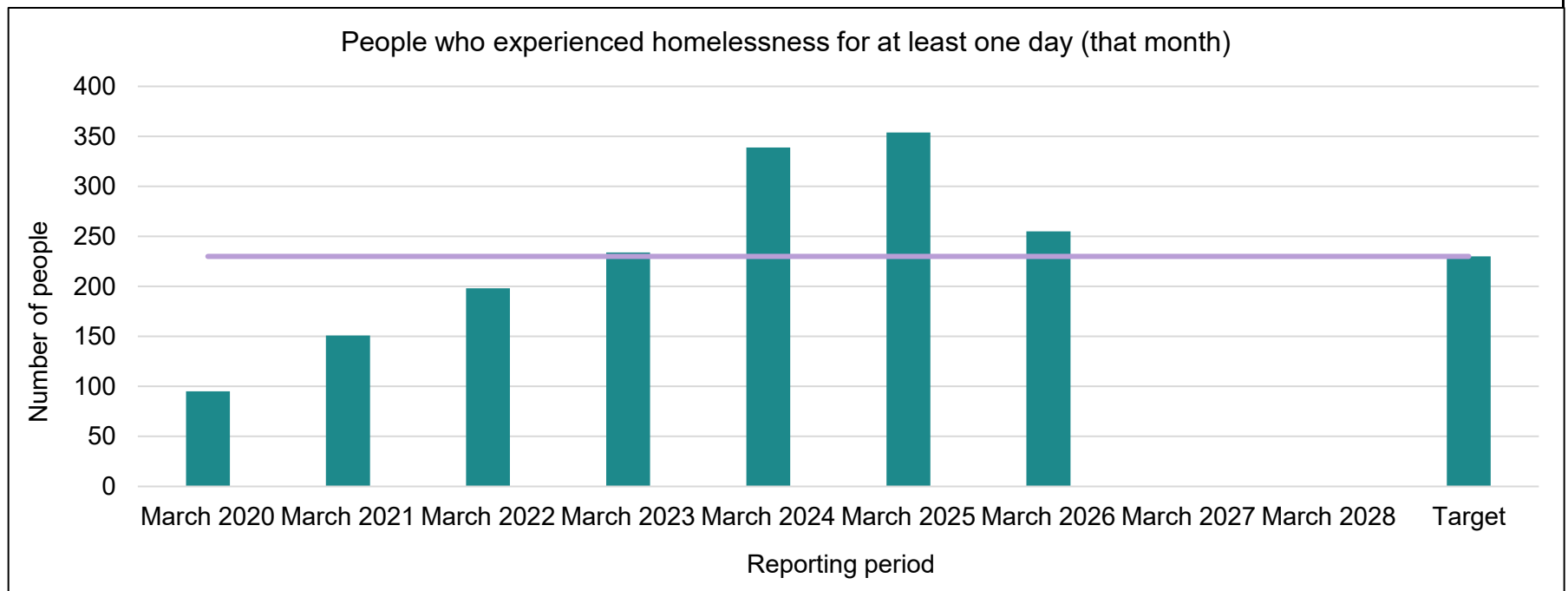
Data timeliness (out of 2 points)	2	100%
Data completeness (out of 2 points)	2	100%
Data comprehensiveness (out of 4 points)	4	100%
Data use (out of 2 points)	2	100%
Partnerships (out of 1 point)	1	100%
Data quality improvement (out of 1 point)	1	100%
All (out of 17 points)	17	100%

End of Section 3

SECTION 4: COMMUNITY-LEVEL OUTCOMES AND TARGETS

Using person-specific data to set baselines, set reduction targets and track progress – Monthly data

O1(M) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #1 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)	95	151	198	234	339	354	255			230



O1(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2023

Overall homelessness will decrease by 2% between March 2023 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome One data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

In the comment box below, please add your data annotation for this period.

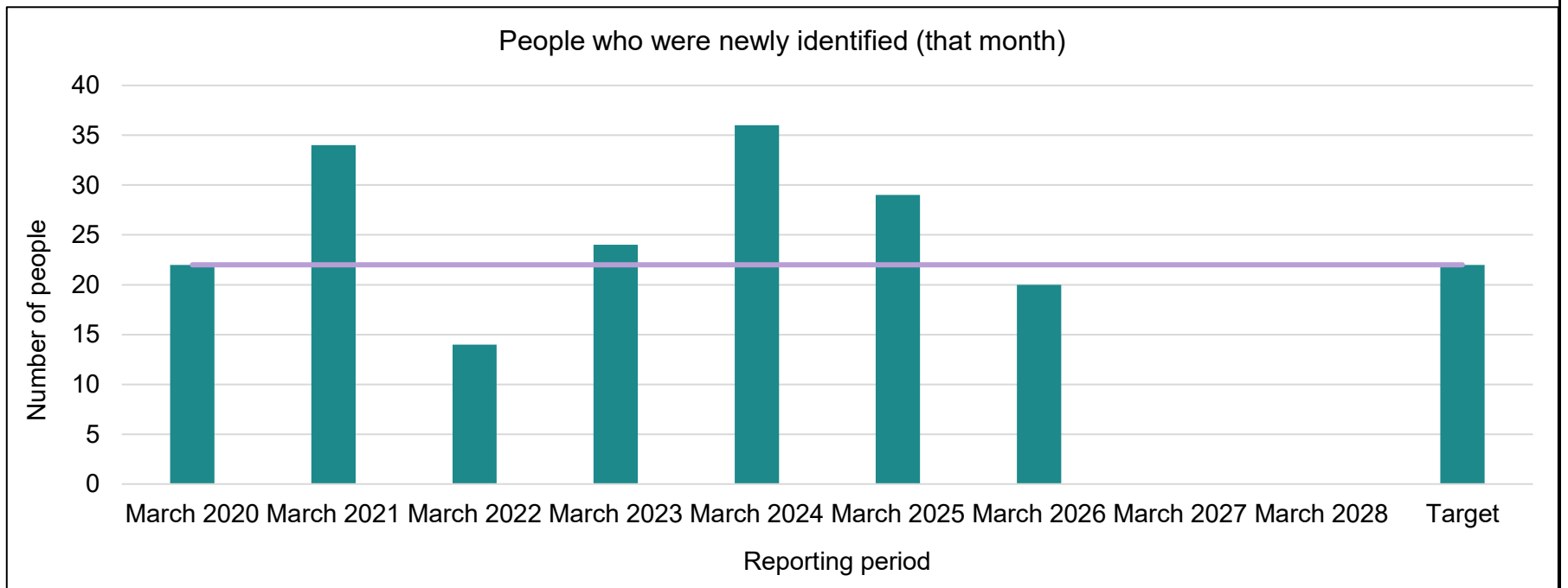
- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O2(M) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #2 using your person-specific data.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)	22	34	14	24	36	29	20			22



O2(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2023

New inflows to homelessness will decrease by 8% between March 2023 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome Two data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. The Community Advisory Board selected a new target that is above the 2026 data point due to concerns that HIFIS data does not reflect the community reality and actual inflows into homelessness are higher than is being collected. Data collected this past fiscal year did not the overnight warming space (included in previous years), and did not include growing encampment data (a strategy to rectify this gap is currently being implemented).

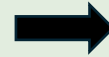
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

To:

Select one



Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O3(M) Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #3 using your person-specific data.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)	8	15	14	33	63	89	42			31



O3(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2023

Returns to homelessness will decrease by 6% between March 2023 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

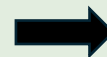
Outcome Three data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

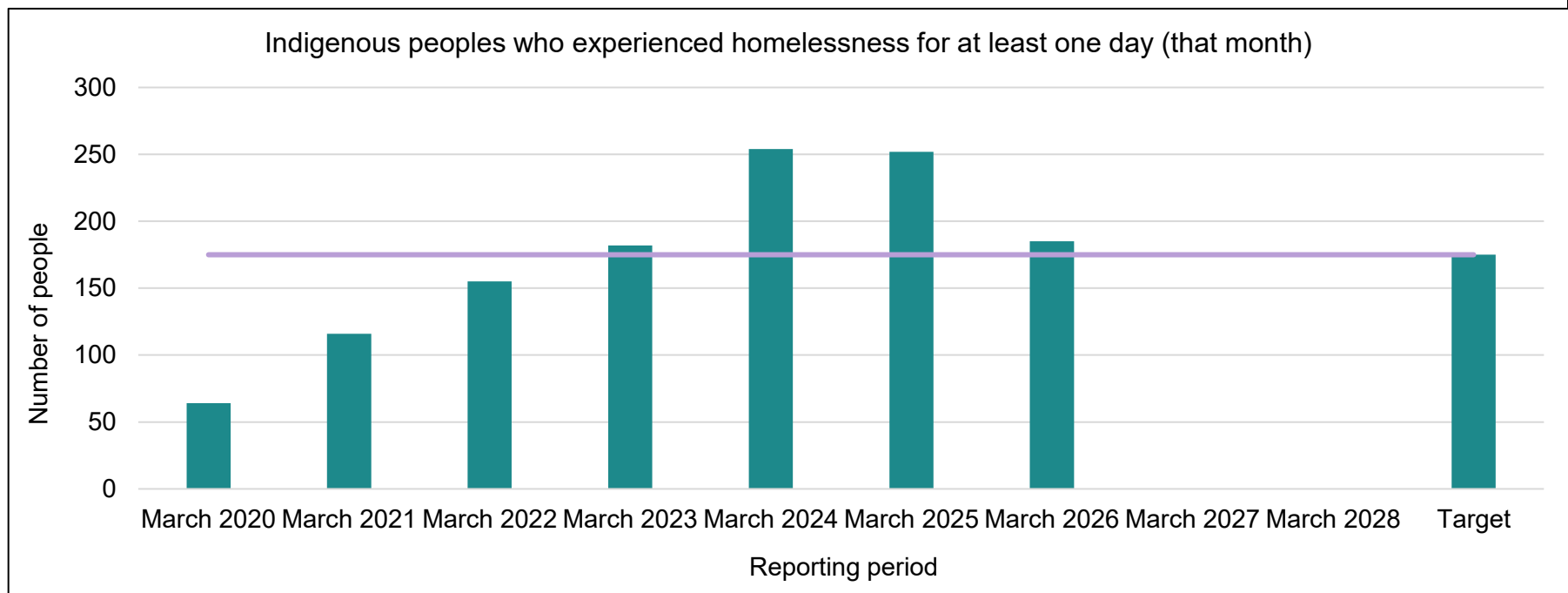
#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O4(M) Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #4 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)	64	116	155	182	254	252	185			175



O4(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2023

Indigenous homelessness will decrease by 4% between March 2023 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

Outcome Four data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

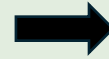
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

To:

Select one



Select one

#N/A

In the comment box below, please add your data annotation for this period.

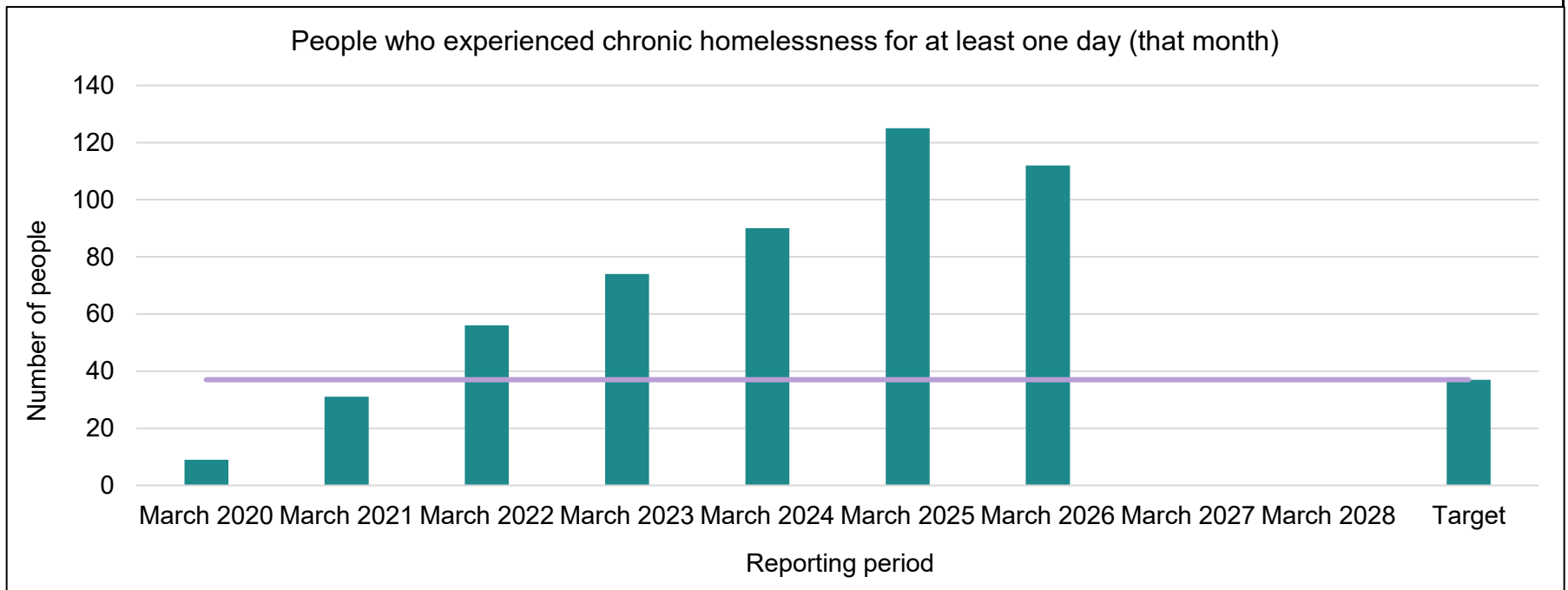
- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(M) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

*Given your answers in Section 3, you can report monthly result(s) for Outcome #5 using your person-specific data.
Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.*

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)	9	31	56	74	90	125	112			37



O5(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2023

Chronic homelessness will decrease by 50% between March 2023 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome Five data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

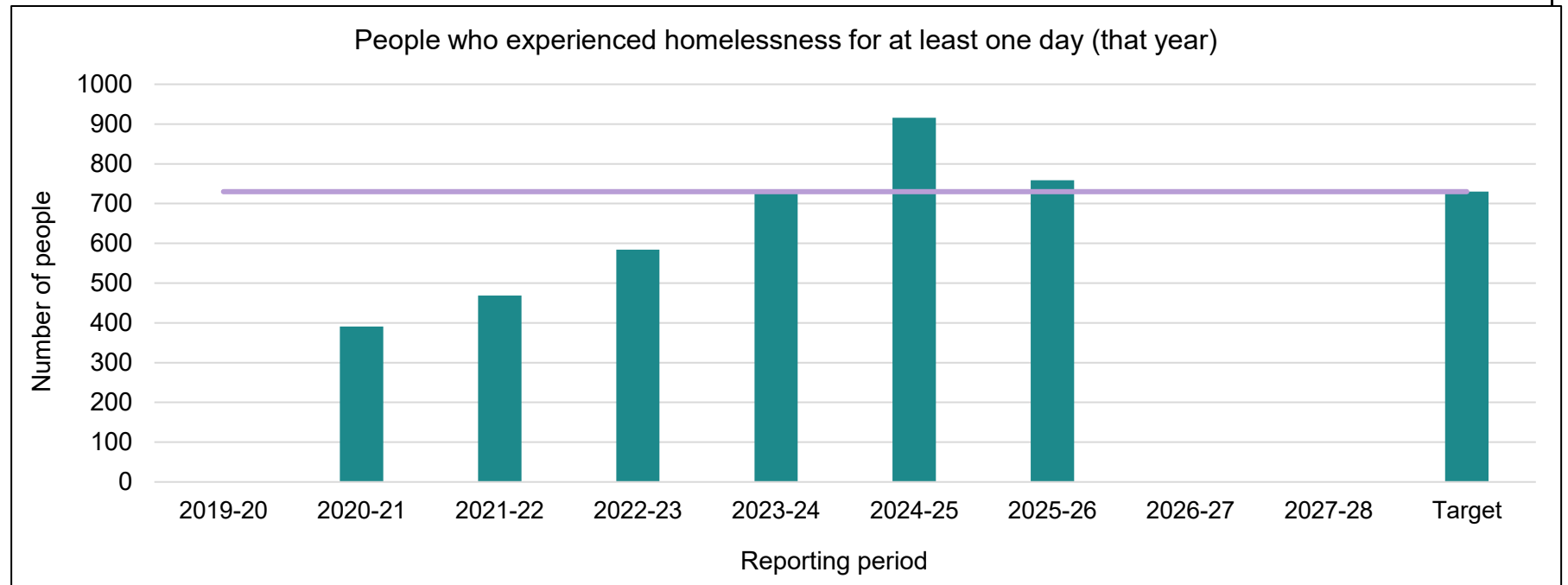
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

Using person-specific data to set baselines, set reduction targets and track progress – Annual data

O1(A) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report annual result(s) for Outcome #1 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)		391	469	584	734	916	759			730



O1(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2023-24

Overall homelessness will decrease by 1% between 2023-24 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome One data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

In the comment box below, please add your data annotation for this period.

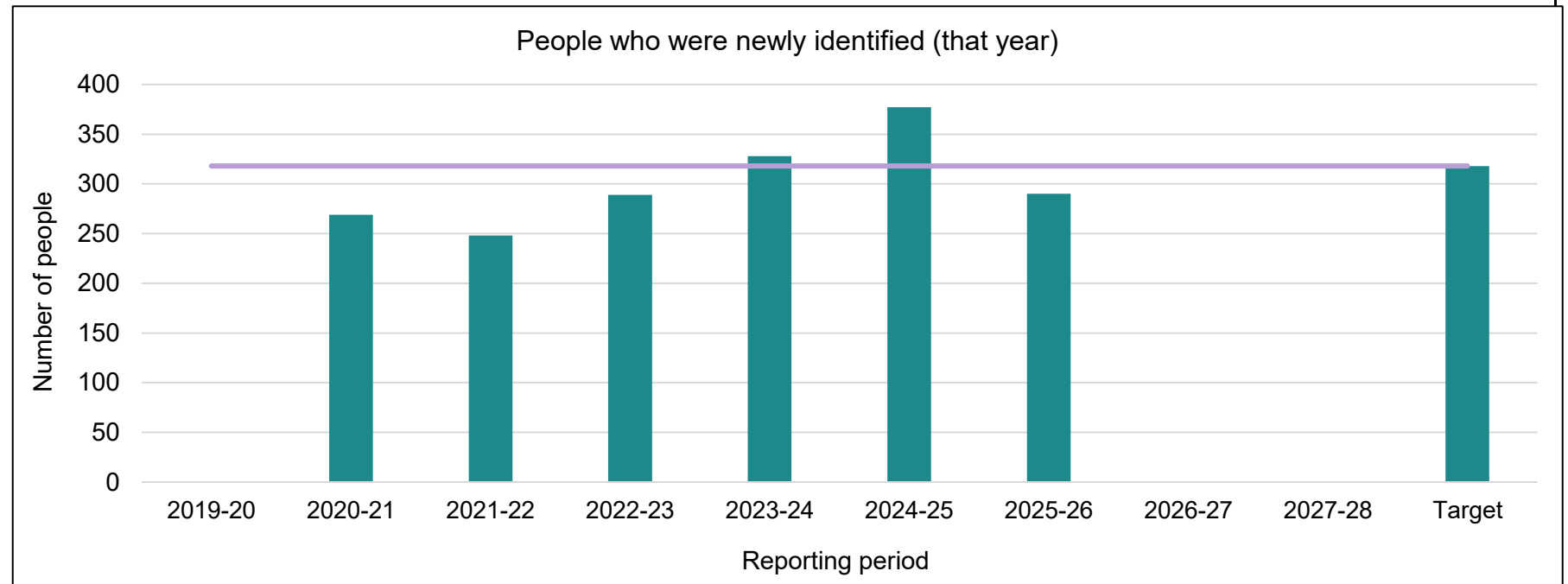
- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O2(A) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Given your answers in Section 3, you can report annual result(s) for Outcome #2 using your person-specific data.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)		269	248	289	328	377	290			318



O2(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2023-24

New inflows to homelessness will decrease by 3% between 2023-24 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome Two data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. The Community Advisory Board selected a new target that is above the 2026 data point due to concerns that HIFIS data does not reflect the community reality and actual inflows into homelessness are higher than is being collected. Data collected this past fiscal year did not include the overnight warming space (included in previous years), and did not include growing encampment data (a strategy to rectify this gap is currently being implemented).

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

To:

Select one



Select one

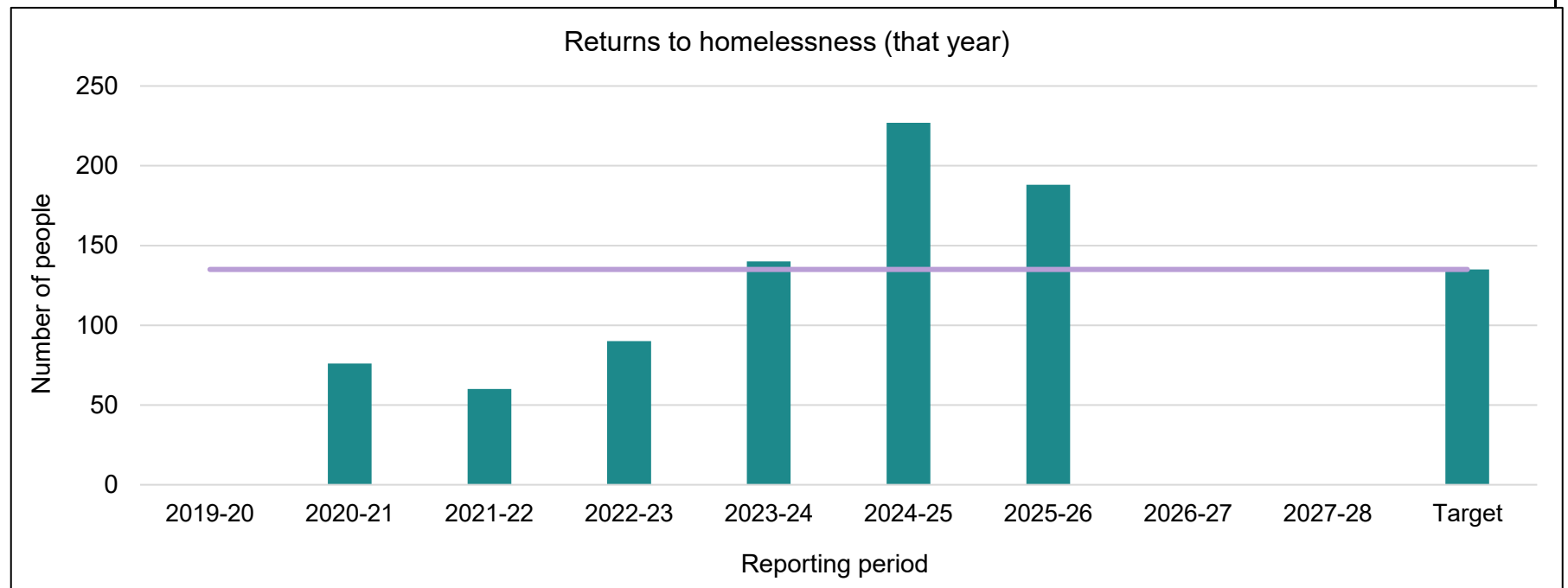
#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O3(A) Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)										
Given your answers in Section 3, you can report annual result(s) for Outcome #3 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)		76	60	90	140	227	188			135



O3(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2023-24

Returns to homelessness will decrease by 4% between 2023-24 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome Three data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

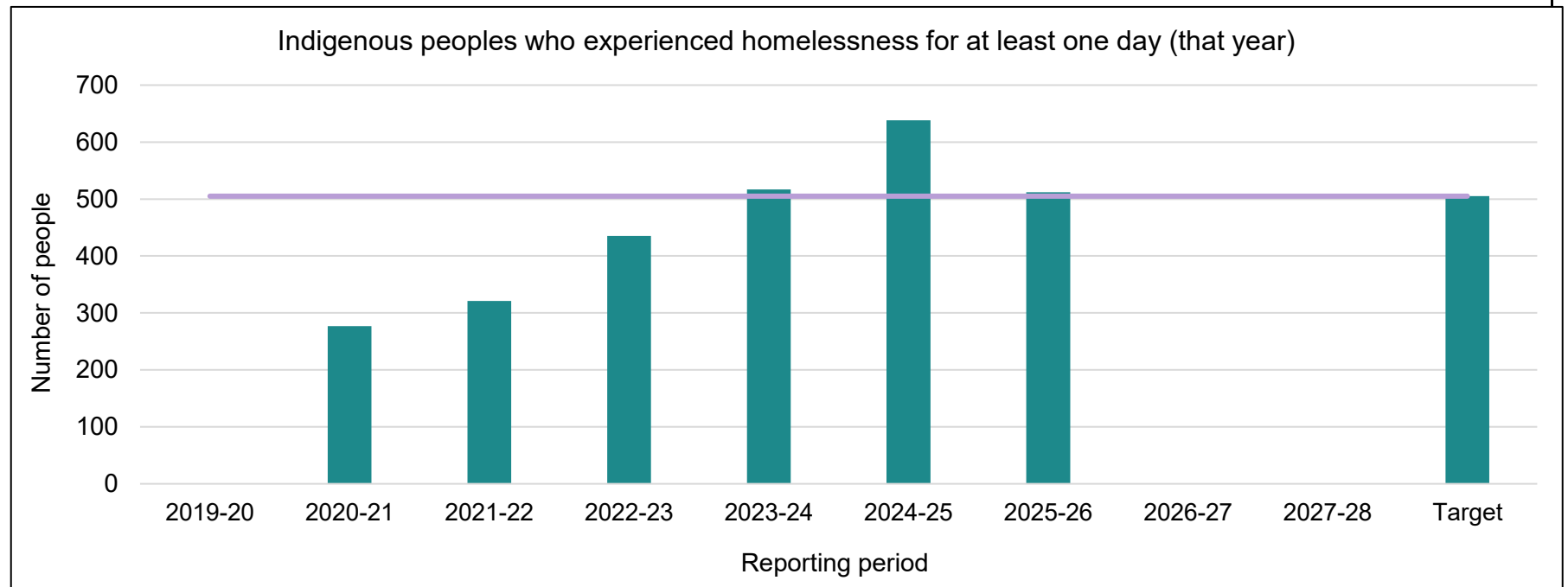
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In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O4(A) Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)										
Given your answers in Section 3, you can report annual result(s) for Outcome #4 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)		277	321	435	517	638	512			505



O4(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2023-24

Indigenous homelessness will decrease by 2% between 2023-24 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

Outcome Four data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

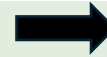
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

To:

Select one



Select one

#N/A

In the comment box below, please add your data annotation for this period.

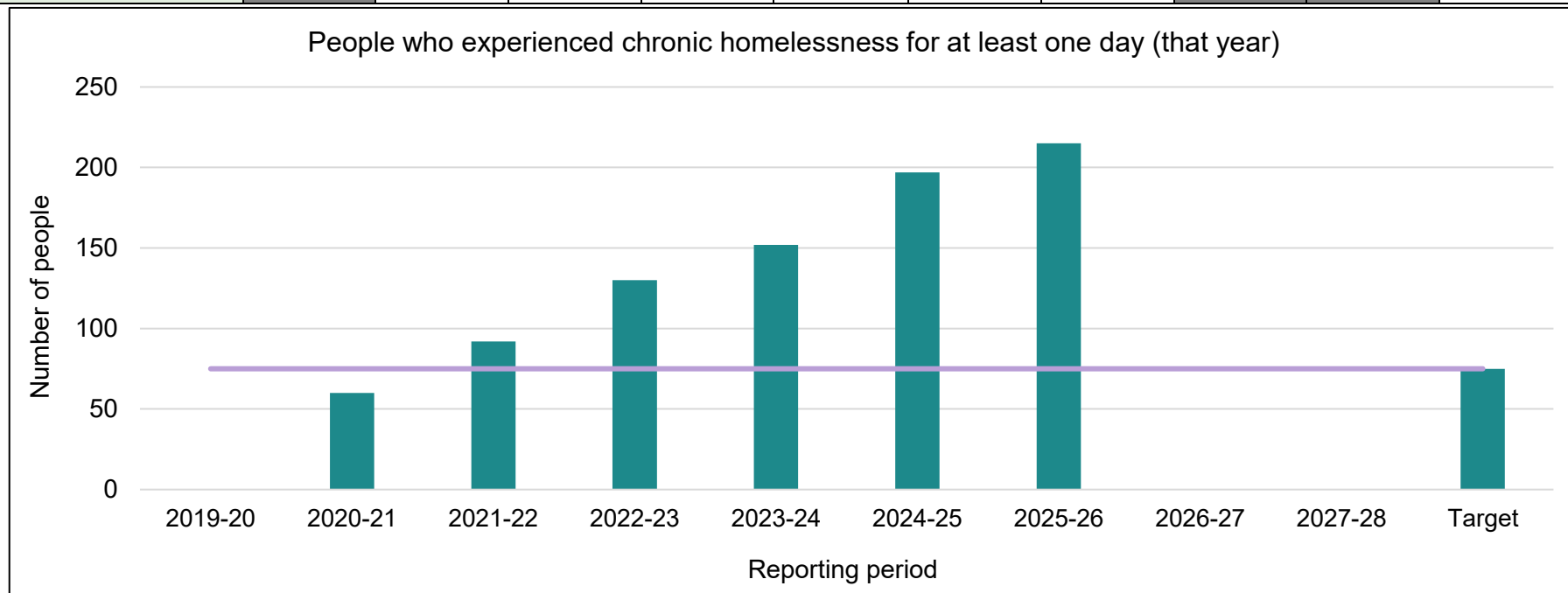
- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(A) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

*Given your answers in Section 3, you can report annual result(s) for Outcome #5 using your person-specific data.
Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.*

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)		60	92	130	152	197	215			75



O5(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2023-24

Chronic homelessness will decrease by 51% between 2023-24 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Outcome Five data has changed from previous CHR due to the use of the Community Outcomes Report (COR) in HIFIS to pull all data points in reporting period. A new target has been selected by the Community Advisory Board based on updated data provided by the HIFIS COR report.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:



To:

Select one

Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

End of Section 4a